



## EDUCATION & YOUTH OVERVIEW AND SCRUTINY COMMITTEE

<b>Date of Meeting</b>	17 September 2015
<b>Report Subject</b>	Update on the Flintshire Integrated Youth Provision (IYP) delivery and collaborative service model
<b>Portfolio Holder</b>	Cabinet Member for Education & Youth
<b>Report Author</b>	Chief Officer Education and Youth
<b>Type of Report</b>	Strategic

### EXECUTIVE SUMMARY

The report presents an update on service development from early intervention, Families First, Youth Services and Youth Justice services into collaborative provision of Integrated Youth Provision (IYP) in accordance with the “Delivering Together plan 2014 – 2018”. The plan sets out our approach to securing open access into all services. The report updates on milestones achieved. This includes innovations and alternative approaches to deliver effectively within the confines of reduced resources. Put simply we are designing Integrated Youth Provision to safeguard services for our most vulnerable service users and their families.

The report updates on achievements of agreed outcomes and shares external monitoring feedback. (**Appendix 1** sets out Welsh Government feedback on Youth participation).

The report requests support to continue to develop the exploration of collaborative models for delivery and enable ideas for income generation.

The report requests support to introduce a review of caretaking delivery and hire costs for centres to bring hire charges in line with market rates to contribute to our 30% budget reduction targets.

The report also updates on the proposed four models of delivery proposed by Welsh Government and requests support for our local plans to maintain an effective and proactive Flintshire youth provision.

## RECOMMENDATIONS

1	To support the new delivery model recognising that Integrated Youth Provision is delivering increased outcomes despite resource reductions. ( <b>Appendix 2</b> Reductions in management and staffing costs diagram from Member workshop November 2014).
2	To support the collaborative and co-commissioned service model being developed in partnership with the third sector. This will enable bespoke delivery of outcomes for our most vulnerable young people and their families and our groups with protected characteristics. It will support us to offer effective interventions at the earliest opportunity. Examples are detailed below in 1.01

## REPORT DETAILS

<b>1.00</b>	<b>EXPLAINING THE FLINTSHIRE INTEGRATED YOUTH PROVISION (IYP) DELIVERY AND COLLABORATIVE SERVICE MODEL</b>
1.01	Integrated Youth Provision has commissioned targeted work to enhance the existing universal service offer and to provide additional services in a competitive low cost delivery model.
1.02	The service has embarked on an internal training and development programme working with Youth Justice and third sector key officers. Training together has offered a richer and a more challenging learning experience and ensures strategic buy in. The structure will be fluid and will adapt to needs within the life of the plan. All staff have already been able to respond to this approach. E.g. By using collaborative staff team approaches to our residential camp for various cohorts of vulnerable young people. A full bilingual report will be shared at our planned December elected members workshop.
1.03	The service has proactively targeted third sector specialists (e.g. young carers, CAIS, and URDD) to deliver best value, targeted approaches to supporting young people. Examples include collaboration with the commissioning officer for Social Services Carer Strategy, Barnados Young Carer Project and North East Wales Cares Information Service (NEWCIS) to develop a bespoke and co-ordinated single service for Young Carer support. The development is innovative and needs led and contributes to our targeted work. Similarly, we have deployed our expert knowledge in substance misuse in training sessions for staff in other Council functions..
1.04	The Senior Manager for Integrated Youth Provision as lead commissioner has led the re-focusing of funding for interventions to enable an earlier identification of potential NEET young people. The collaboration of several third sector and Youth Services elements, co-managed and co-delivered, will provide a targeted early intervention and will work within the guidelines

1.05

of the Youth Engagement and Progression Framework to ensure that Flintshire build systems for early identification of potential NEET young people. This will also enhance the emerging TRAC programme which is a regional programme to target potential NEET young people and build on shared good practice.

The following examples of milestones and outcomes achieved have been delivered by our model of universal, targeted and specialist delivery. These outcomes are a snapshot of a suite of achieved outcomes within "Delivering Together 2014 – 2018". We consistently seek to assess the effectiveness of service innovations.

#### **OUTCOME 1 – Young People have opportunities for engagement**

- Exchange visit between Welsh young people and Irish young people, we have hosted the Dublin visitors and we return to Dublin in October 2015. A full report will be delivered by staff and young people following the planned October visit for our elected member annual workshop planned for December 2015.
- Development of a coordinated single service for young carers of Flintshire and the development of the young adult carer service to aid transition from young carer to adult carer services.

#### **OUTCOME 2 – Opportunities for earning and learning**

- Targeted support for groups, e.g. our Gypsy Traveller young people have been invited to engage in youth inspector/training programmes by Welsh Government.
- Our collaborative work with the URDD has delivered a pop up restaurant project which resulted in six young people gaining part time employment offers.

#### **OUTCOME 3 – Opportunities to delivery together**

- Participation opportunities for young people within local service change e.g. library consultation programme has demonstrated that Chief Officers have embedded the need to hear young people's voices in local democracy.
- Successful bid to attract funding for the RESILIENCE programme to target support at potential NEET young people.
- Delivering differently model evolved to utilise third sector specialist to deliver key elements of our programme.

#### **OUTCOME 4 – Opportunities to make an impact**

- Young people from the Youth Forum have been fully engaged in recruitment of new staff and have been influential in funding panel decision for the Youth Support Grant.
- Ensuring that young people are key to delivering on Annexe B of the

1.06	<p>single integrated plan for Flintshire.</p> <p><b><u>OUTCOME 5 – Opportunities for engagement and participation</u></b></p> <ul style="list-style-type: none"> <li>• Development of our Outreach teams by targeted recruitment / training to ensure all young people are able to engage, especially addressing inequalities of opportunity and rural issues.</li> <li>• Ensuring complete compliance with Welsh Government (WG) participation standards as noted in the letter from WG</li> <li>• Ensuring language of choice by embedding and supporting URDD collaborations with our base service offer e.g. our summer camp was held at Glan Llyn with URDD support.</li> </ul> <p>Future models:-</p> <ul style="list-style-type: none"> <li>• On a National level, we have been presented with four potential models of delivery to consider. We are working with Welsh Government to establish a suitable model for Flintshire service delivery which will fit in to the possible regional future delivery agreed model and will enable us to contribute fully to all national programme outcomes, e.g. Families First, Communities First and Youth Services emerging outcomes framework.</li> <li>• Although different local authorities use different measuring criteria, figures show that there is a wide variation in spending levels by councils, particularly in relation to how funding is allocated to youth services, how the impact on jobs, services and clients is being managed, and the shift in funding to targeted services. Our development programme is ongoing and we are introducing pilot programmes incrementally.</li> <li>• There is a general lack of well-designed studies to evidence effective models, however, there is evidence nationally and internationally - that if commissioned and managed effectively – integrated youth provision models deliver socioeconomic benefits for young people, their families, their communities and the taxpayer. The role of volunteers needs to grow to deliver our outcomes and we need to ensure that we deliver earlier interventions in a way that is most cost-effective and sustainable.</li> <li>• We will ensure that the service remains as open access and has a range of access points that offer well defined pathways to targeted and specialist support as needed in a step up and step down model.</li> </ul>
------	--

<b>2.00</b>	<b>RESOURCE IMPLICATIONS</b>
2.01	The IYP has been resourced and supported by significant Management delayering. The Senior Youth Officer and two Youth Service Managers have resigned or taken redundancy and the capacity within Youth Justice has

	been reduced by two managers. The savings in senior staffing have been significant but the delivery model is currently sustaining service demands.
--	--

<b>3.00</b>	<b>CONSULTATIONS REQUIRED / CARRIED OUT</b>
3.01	Elected Members have been engaged in our interactive workshop to enable understanding of our universal, targeted and specialist approaches being planned. Our Welsh language expert partners have been fully involved to ensure equality and to enhance engagement in the forthcoming URDD Eisteddfod in May 2016. ( <b>Appendix 3</b> Member workshop held in November 2014)

<b>4.00</b>	<b>RISK MANAGEMENT</b>
4.01	A key risk to delivery of the Families First area is the lack of assurance on continuation of the programme past March 2017. This is being mitigated by robust reporting of outcomes to Welsh Government leads. The Youth Justice funding element has suffered an in year 10% reduction which is being managed by rationalising services. A key risk to Youth Services delivery is the inability to increase our staff base in the face of increasing service need. However, our creative partnerships with the third sector and our utilisation of staff across portfolios are mitigating this risk and challenging perceptions for delivery.

<b>5.00</b>	<b>APPENDICES</b>
5.01	<b><i>A scanned version of the Delivering Together report document is embedded within this report and hard copies will be available at scrutiny.</i></b> <b>Appendix 1</b> - WG Feedback letter to Ian Budd and IYP Youth Support Grant participation feedback. <b>Appendix 2</b> - Reductions in management and staffing costs diagram from member workshop November 2014. <b>Appendix 3</b> - Member workshop report November 2014

<b>6.00</b>	<b>LIST OF ACCESSIBLE BACKGROUND DOCUMENTS</b>
6.01	<ul style="list-style-type: none"> <li>• <b><i>National Youth Service Strategy (Welsh Government 2013)</i></b></li> <li>• <b><i>Child Poverty Strategy (Welsh Government 2011)</i></b></li> <li>• <b><i>Families First in Flintshire Programme Overview (Feb 2013)</i></b></li> <li>• <b><i>Children and Young People First (Welsh Government 2014)</i></b></li> <li>• <b><i>A living language: A language for living, Welsh Government 2010</i></b></li> <li>• <b><i>Our Healthy Future – Working paper 1 Welsh Government (2009)</i></b></li> </ul>

	<p><b>Contact Officer:</b> Ann Roberts Senior Manager Integrated Youth Provision ( IYP)</p> <p><b>Telephone:</b> 01352 704112</p> <p><b>E-mail:</b> ann.roberts@flintshire.gov.uk</p>
--	---

<b>7.00</b>	<b>GLOSSARY OF TERMS</b>
7.01	<p><b>Child Poverty Strategy</b> – Welsh Government strategic document (2011)</p> <p><b>CAMHS</b> – Child and Adolescent Mental Health Service (BCUHB)</p> <p><b>Delivering Together</b> - The Flintshire strategic plan for the IYP</p> <p><b>Families First Programme</b> – National programme for child poverty</p> <p><b>Integrated Youth Provision</b> – new collaborative service</p> <p><b>NEET</b> – Not in Education, Employment or Training</p> <p><b>Participation Standards</b> – Welsh Government minimum standards for participation and engagement with and for young people</p> <p><b>R.B.A. Results Based Accountability</b>™ – Monitoring methodology</p> <p><b>SORTED</b> – Drug and Alcohol Education Service for young people</p> <p><b>TAF – Team Around the Family</b> - Coordinated family support</p> <p><b>TRAC</b> - targets those aged 11-24 who are most at risk of becoming NEET</p> <p><b>U.N.C.R.C.</b> – United Nations Convention on the Rights of the Child</p> <p><b>URDD Eisteddfod</b> - The largest Youth Festival in Europe – bilingual festival to be hosted in Flintshire May 2016.</p> <p><b>Vulnerable Families</b> - families recognised as being on a scale of vulnerability due to life circumstances.</p> <p><b>Young Carer</b> – Young person aged 8 - 25 who provides care to a family member for reasons relating to age, disability, health, substance misuse and mental illness.</p> <p><b>Youth Engagement Progression Framework</b> - Welsh Government (2014) five tier model of engagement in framework implementation plan.</p>